New Software Release

by Buddy Kurz, President

April Fool's Day is our corporate birthday and to celebrate, **we are releasing new software this month.** No kidding. This update has been "Under Construction" for the better part of a year and we hope you will agree that it is worth the wait. We are always wanting to improve and always listening to what our clients are saying. While our experienced users generally consider the software to be easy to use, some who are new to Datacon say it is not intuitive. We have been around for a long time and what was intuitive fifteen years ago may not be today so we have done a major overhaul of the look and feel of our screens. In most cases we have managed to do this without changing too much for those of you who are accustomed to using certain keystrokes but for the mouse users out there, we have added lots of new controls that make it obvious what can be changed or selected.

We have been talking about Datacon Mobile for a while and we are now ready to begin rolling out this exciting new feature with the 3.6D software release. Datacon Mobile

Buddy Kurz, President
Datacon Dental Systems

allows you to use your iPhone, iPad, or other mobile device equipped with a compatible web browser to access information from anywhere you happen to be. You can review or confirm upcoming appointments, follow up with patients after treatment, and access financial information. Datacon Mobile is a free update for those using a Mac server. Installation, training and batteries not included.

There are a number of other new features in this software release. These include a separate tab for prescriptions in the patient chart, improvements to ortho billing, and the option to separate accounts with credits into their own aging category. We also have new reports, a new privilege to control who can access your system remotely, and thousands of small changes to improve usability and flexibility and to respond to your requests.

For the majority of you who have updated to Mac servers the big news is Datacon Mobile but the update also includes the option to print to PDF, automatic archiving of PDF copies of Deposit Slips and Control Sheets, and improvements to the backup system including the ability to temporarily recover a backup to review it's content and retrieve deleted information or numbers that have since changed.

We have quite a few additional enhancements we expect to release very soon and that brings us to the last of the major new features we are including in this release. Going forward, those of you who have Internet connectivity will be able to check for updates online whenever you like and install them at your convenience. This will allow us to deliver improvements and respond to requests much more quickly and efficiently than we have in the past. We hope you are as excited about this as we are.

The How-to's and Why's Are All Found on Our Website!

Our new website is a wealth of information, many tasks you have questions on are documented there. Review the below listed titles for areas you might benefit from "brushing-up" on!

Best Practices:

How to Balance Your Practice
How to Print a Daily Journal
Year End Procedures

Organize:

Customizing Menus
Deactivating or Reactivating Patients and Accounts
How to Set Up Patient Folders
All About Procedure Categories
All About Quick Notes
How to Clean Up Your Doctor File
Charge Procedure Codes
How to Set Up Diagnosis Codes
Treatment Plans

Insurance:

How to Create a List of Patients with Remaining Benefits
How to Combine Insurance Carriers
Why Create Fee Schedules
Why Use Insurance Plans

Payments:

How to Find a Lost Payment
Posting Payments

pcLink:

Make sure your Display is Clear (for MS Windows Workstations)
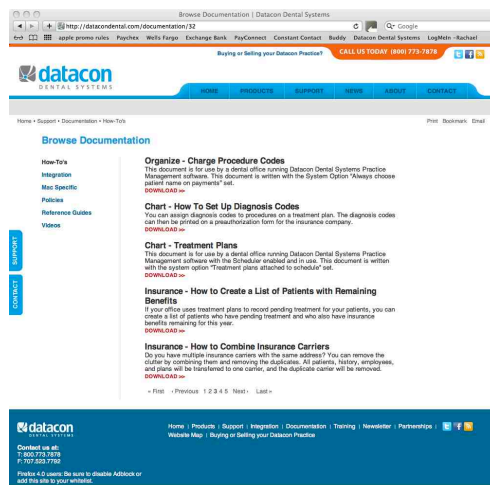Update for pcLink (for MS Windows Workstations)

Scheduling:

Scheduling Views
How to Make an Appointment
Processing a Day's Patients

Backup:

How to Backup your Alpha Micro Server

Mac Specific Titles

How to Set Up Email from Datacon Dental Systems
pcLink Updating for your Mac Server
How to Backup your Mac Server
Year-End Backup for your Mac Server

www.datacondental.com

Procedure Categories

Procedure categories can be customized in Datacon in order to facilitate ease of procedure code tracking and reporting. Once a procedure category is created and procedure codes have been specified for it, the category can be tracked as a whole unit. For example, you might want to group all of your restoration procedures into one category so that you can run a transaction analysis report on restoration codes as a group. When running the transaction analysis report, you need only select the procedure category rather than each individual code.

For more information on Procedure Categories visit www.datacondental.com.

Did You Know.....

When editing lines of text in your Datacon software if you press Shift-Left Arrow (Control-Left Arrow on a Mac workstation) you will jump to the beginning of the left margin? And, if you press Shift-Right Arrow (Control-Right Arrow on a Mac workstation) you will jump to the end of the right margin!

Try this handy shortcut.